

*"I am really pleased that you are happy to extend the contract for additional year, you have provides such an excellent service through such difficult times of lockdown! "*

*Leicester City Council*

*"Thank you for letting me know. My colleague informed me yesterday. He also said that when he met the engineers on site that they were brilliant, very helpful and professional."*

*Welwyn and Hatfield Council*

*"The service provided has been excellent and I commend your team for their hard work."*

*BOC UK & Ireland*

*"I would just like to pass on my gratitude for the speed and attitude of one of your staff members.*

*I manage 400 subcontracting companies, and all go through a 3 yearly review. As you can imagine, most are arduous and can take months to complete.*

*Becky always completes this with little fuss, really quickly and concisely. Becky is a credit to your organisation and again I would just like to pass on my thanks for her making it so easy."*

*EMCOR UK*

*"Falkirk Council has found ET offer an excellent level of support for the stations covered under contract. For example ET have attended sites within the 48 hour call out period when analysers have failed and have also offered remote technical support to Local Site Operators when required. Overall the council is very satisfied with the level of service we have received from ET, particularly in regard to quick response times for analyser failures as this assists us in achieving high data capture across our automatic air quality monitoring network."*

*Falkirk Council*

*"ET's Technical support team have always responded to my enquiries incredibly quickly and we have always resolved any issues. Their advice and help is highly valued by myself and the EH team.*

*ET's service and repair team that visit our sites have kept me up to date and have kept our kit in excellent working order."*

*Eastleigh Borough Council*